

Respect Phoneline

Call freephone

0808 802 4040

Calls to this helpline are free from landlines and mobile phones within the UK and do not appear on itemised bills

We are open

Monday-Friday 9am to 5pm.

Or email

info@respectphoneline.org.uk

www.respectphoneline.org.uk

You can leave a message when lines are closed or busy and we aim to get back to you within two working days.

If English is not your first language, call us and ask for an interpreter

Text Relay



Information for frontline workers

Respect Phoneline
0808 802 4040

A confidential, freephone helpline for anyone concerned about their behaviour towards their partner.

respect
Phoneline

The Respect Phonenumber is a confidential, freephone information and advice line for anyone who is violent and/or abusive towards their partners as well as for professionals.

Who calls the Respect Phonenumber?

- Men and women who are violent/abusive towards their partners in heterosexual or same-sex relationships
- Frontline workers from the statutory and voluntary sectors working with domestic violence perpetrators
- Domestic violence victims wanting to find out what help is available for abusers.

Respect Phonenumber and frontline workers

- We can offer advice about working with clients who perpetrate domestic violence
- We can give you contact details about perpetrator programmes that have signed up to Respect's best practice guidelines
- We can explain how perpetrator programmes work, what's involved, what's best practice and how they are different from anger management courses.

Respect Phonenumber and domestic violence perpetrators

One phone call will not bring about lasting change in the perpetrators who ring. However, the Respect Phonenumber will be able to:

- Encourage and motivate them to get help and to stop their violence and abuse
- Help them understand how their behaviour affects their family
- Sign-post them to perpetrator programmes in their local area (where these exist).

The Respect Phonenumber does not provide counselling and we don't meet people face-to-face. Our focus is reducing risk and increasing safety.

**Are you hurting
the one you
LOVE?
Choose to STOP!**

Respect Phonenumber and domestic violence victims

The Respect Phonenumber welcomes calls from (ex) partners, friends and relatives who are concerned about a perpetrator. The safety of those at risk – usually women and children – is a priority. We will:

- Give contact details about local perpetrator programmes
- Explain how perpetrator programmes work, what's best practice and how they are different from anger management courses
- Encourage (ex) partners, friends and relatives to have realistic expectations about the likelihood of perpetrators changing their behaviour.

Male victims of domestic violence should call the Men's Advice Line on 0808 801 0327 or visit www.mensadvice.org.uk

We don't provide emotional support to women, but will signpost them to the national domestic violence helplines:

England 0808 2000 247

Wales 0808 8010 800

Scotland 0800 027 1234

Northern Ireland 0800 917 1414

Confidentiality policy

Calls are confidential. We do not use technology to identify callers, listening-in or call recording equipment. Calls may be monitored for quality and training purposes. Visit www.respectphonenumber.org.uk for more info.